



SERVICE GUIDE FOR INTERNATIONAL GROUPS

# URARA International Group Delivery

Freshly made by our bakery.  
Delivered directly to your hotel.

Bread, sandwiches, breakfast boxes and light meals for groups visiting Japan.



Tokyo · Yokohama · Kawasaki

Actual order: bread boxes for an international group staying at a hotel in Tokyo

## WHO WE SERVE

# Made for groups visiting Japan

We make every order in our own bakery, check and pack it carefully, and deliver it directly to your hotel or agreed handover location.

Overseas travel agencies

Corporate groups

Schools & educational groups

International events & MICE

Tour groups

Production & filming teams

## WHAT WE PROVIDE



**Breakfast boxes**



**Sandwich boxes**



**Lunch boxes**



**Individually wrapped sandwiches & bread**



**Baked sweets**



**Large orders**

Sandwich boxes, breakfast boxes, individually wrapped items, assorted bread, light meals, baked sweets and platters — combined to suit meetings, tours, events and early-morning departures. Large orders can be discussed in advance.

All photos show actual products made and delivered by URARA Bakery.

# Made in our bakery. Delivered by us.



Boxes bagged one by one, ready for delivery (actual order)

## Not included in our standard service

- Delivery to guest rooms
- Table setup
- Food display or plating
- Serving staff
- On-site staff
- Event operation

We make the food carefully and deliver it reliably.



## Standard delivery area

- Tokyo
- Yokohama
- Kawasaki

Accommodation hotels and designated handover locations in these three areas.

Other areas: please consult us.  
Availability depends on order size, date and delivery conditions.

The map shows relative positions only. Boundaries are simplified and our bakery is shown near its address. Dashed lines show the direction of delivery only, not road routes, travel times or distances.

Source: MLIT "National Land Numerical Information (Administrative Areas)" 2025-2026 editions, processed (CC BY 4.0) / Locations: GSI Japan, our website.

## Delivering to a hotel

Please confirm in advance that your hotel can receive food from an outside supplier. After your order is confirmed, we will ask for:

- ✓ Hotel name and telephone number
- ✓ Delivery date and time
- ✓ Name of the person receiving the order
- ✓ Emergency contact for the delivery day

Orders are handed over at the front desk, loading area or another place agreed with the hotel. We do not deliver to guest rooms.

# Planned around your group



Vegetarian box without meat or fish (actual order)



Individually wrapped bread on platters for about 160 people (actual order)

## Dietary requests

Depending on the menu and production conditions, we can discuss:

- ✓ Vegetarian requests
- ✓ Vegan requests
- ✓ Avoiding specific ingredients
- ✓ Religious or cultural food restrictions

Please send detailed requirements before ordering.

URARA Bakery is not a halal-certified kitchen. We do not describe products as halal.

## Large groups

We have prepared and delivered large orders for companies, schools, events and groups. Depending on production conditions, we can discuss anything from small groups to several hundred portions. Please consult us early.

## Why groups choose URARA

### Made by a bakery

Prepared in our own bakery by our professional bakery staff.

### Flexible planning

Group size, delivery time, menu, dietary requests and receiving conditions are considered together.

### Direct delivery

We deliver directly to your hotel or agreed handover location.

### Experience with group orders

Meetings, corporate events, schools, filming locations, hotels and group customers.



**Urara Araki, owner and baker**

Our bread is made in our own bakery in Yokohama.

# From inquiry to delivery



- 1

Send an inquiry

Use our online inquiry form. We recommend contacting us at least 14 days before your delivery date.
- 2

Confirm the details

Date, delivery time and location, number of people, menu, dietary requirements and hotel receiving conditions.
- 3

Quotation

We send a quotation based on the confirmed details.
- 4

Payment

100% advance payment by credit card, at least 7 days before delivery.
- 5

Production & delivery

We make, check and pack your order in our bakery and deliver it to the agreed place.

Payment

✓ 100% advance payment by credit card

✓ Full payment at least 7 days before delivery

✓ Your order is confirmed after payment is received

Cancellation policy

| Cancellation                            | Refund      |
|-----------------------------------------|-------------|
| 7 days or more before delivery          | Full refund |
| 6 to 3 days before delivery             | 50% refund  |
| 2 days before through the delivery date | No refund   |

The cancellation policy is shown again before payment.

## RECENT ORDERS

# Examples of our deliveries



### Early breakfast at a Tokyo hotel

49 breakfast boxes left at the hotel front desk in the 4 AM hour, before an overseas tour group's early departure.



### Breakfast for a film shoot

53 meals (27 bread boxes and 26 rice-ball packs) with drinks, delivered 7:00–7:15 AM to a film studio in Sumida, Tokyo.



### Breakfast for about 160 people

Individually wrapped bread and rice balls on platters for self-service, for event staff and others involved.

More case studies with photos are on our website.



### Lunch with vegetarian boxes

Lunch boxes for a company with Japanese and overseas employees, with separate vegetarian boxes.

## CONTACT

# Contact us

For international group orders, please use our online inquiry form.

English inquiries are accepted via the online form.

Telephone support in English is not provided.



### Inquiry form

[urarapan.com/international-group-hotel-delivery/en/#ov-form](http://urarapan.com/international-group-hotel-delivery/en/#ov-form)



### Service details

[urarapan.com/international-group-hotel-delivery/en/](http://urarapan.com/international-group-hotel-delivery/en/)



### Case studies

[urarapan.com/international-group-hotel-delivery/en/case-studies/](http://urarapan.com/international-group-hotel-delivery/en/case-studies/)